Responses Overview Active

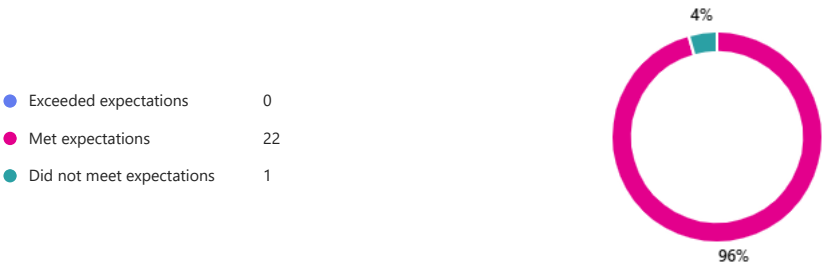| Responses	Average Time	Duration
23	**12:41**	**259** Days

1. Preferred timings for Member Induction sessions?

- 🔵 10am — 16
- 🔴 11am — 3
- 🟢 2pm — 2
- 🟣 4pm — 1
- 🟩 Other — 1

Donut chart: 70%, 13%, 9%, 4%, 4%

2. Topic choices and content covered in Member Induction?

- 🔵 Exceeded expectations — 0
- 🔴 Met expectations — 22
- 🟢 Did not meet expectations — 1

Donut chart: 96%, 4%

3. Quality of Member Induction training?

- 🔵 Exceeded expectations — 2
- 🔴 Met expectations — 21
- 🟢 Did not meet expectations — 0

Donut chart: 91%, 9%

4. Views on external providers used for Member Induction?

- 🔵 Exceeded expectations — 2
- 🔴 Met expectations — 21
- 🟢 Did not meet expectations — 0

Donut chart: 91%, 9%

5. Views on methods of delivery used for Member Induction

23
Responses

5 respondents (22%) answered **person** for this question.

person training   virtual and in person   induction sessions
issues   time   OK   **person**   good   online   member possible
Face to Face
interactive   best   easy   member   facilitators were all good
new member   question   training sessions   method of delivery

6. Additional comments on Member Induction training *(e.g. on timing, topic choices, content, quality or training providers)*
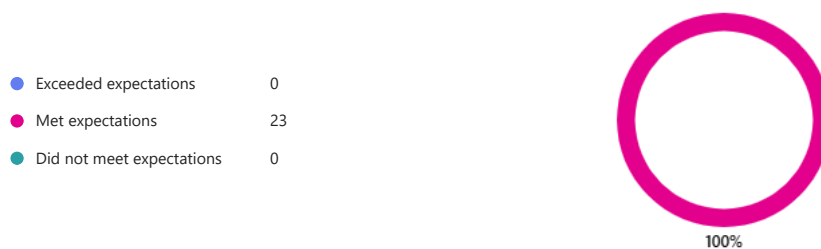
18
Responses

6 respondents (33%) answered **training** for this question.

relative topics   training sessions   Timings of training   Budget training   training would be helpful
training satisfactory   Timing   **training** topics   member
refresher training
training is of the essence   sessions   quality of training   extra IT training
timings and content   topic choices   policy topics   topics and challenges
better attendance

7. Member Development topic choices and content covered?

- ● Exceeded expectations   0
- ● Met expectations   23
- ● Did not meet expectations   0

100%

8. Quality of training provided?

- ● Exceeded expectations — 2
- ● Met expectations — 19
- ● Did not meet expectations — 2

9%   9%

83%

9. Views on External providers used?

- ● Exceeded expectations — 1
- ● Met expectations — 22
- ● Did not meet expectations — 0

4%

96%
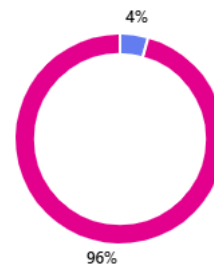
10. Views on methods of delivery used

15
Responses

Latest Responses

"Again online training is extremely difficult to manoeuvre"

"PREFER ONGOING IN PERSON"

• • •

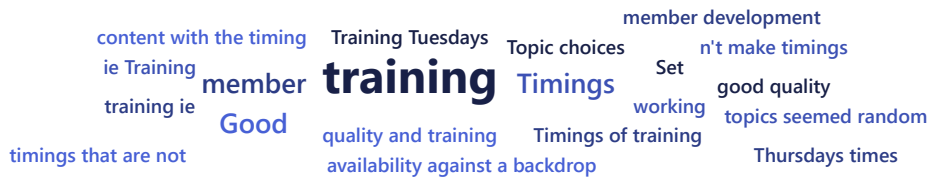3 respondents (20%) answered training for this question.

previous response   mixed   content with the method   chamber

new councillor   Good mix   delivery satisfactory

online training   **training** ok   **person** easier

methods of delivery   WFH is preferred

Not online

previous more in person   interactive training   training should be in person

ONGOING   difficult

11. Additional comments *(e.g. on timing, topic choices, content, quality or training providers)*

11
Responses

Latest Responses
. . .

5 respondents (45%) answered **training** for this question.

content with the timing   Training Tuesdays   Topic choices   member development
ie Training   **member**   **training**   Timings   Set   n't make timings
training ie   **Good**   working   good quality   topics seemed random
timings that are not   quality and training   Timings of training   Thursdays times
availability against a backdrop

12. Mandatory E-Learning Modules?

- ● Exceeded expectations   1
- ● Met expectations   18
- ● Did not meet expectations   4
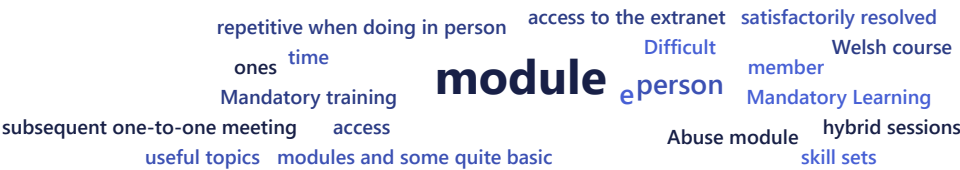
4%
17%
78%
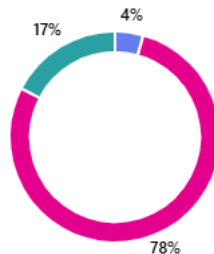
13. Additional comments

16
Responses

Latest Responses
"Some pages are extremely difficult to navigate. Also repetitive when doing in per... "
. . .

5 respondents (31%) answered **module** for this question.

repetitive when doing in person   access to the extranet   satisfactorily resolved
ones   time   **module**   Difficult   Welsh course
person   member
Mandatory training   Mandatory Learning
subsequent one-to-one meeting   access   hybrid sessions
useful topics   modules and some quite basic   Abuse module   skill sets

14. Preferred timing for future Member Development sessions?

- ● 10:00am   14
- ● 11:00am   4
- ● 2:00pm   1
- ● 4:00pm   2
- ● Other   2

9%
9%
4%
17%
61%
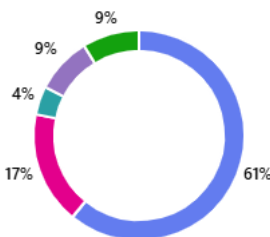
15. Personal preference for attendance at Member Development training sessions?

- In Person — 8
- Hybrid — 13
- Remote — 2

9%
35%
57%
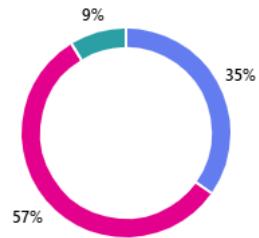
16. Preference for specific training to be hybrid, in person or remote? (Please explain why)

20
Responses

Latest Responses
"If it's evenings then I cannot attend in person"
"BETTER UNDERSTANDING"
• • •

11 respondents (55%) answered person for this question.

online option   ago I would know   person sessions   better working
remote   needs   day
officers and other members   members   **person**   Training   hear better
BETTER UNDERSTANDING   place   better   Councillors   time you are a member
engagement of in person   person easier   find it much better

17. Topic suggestions for future Member Development (please include brief description)

16
Responses

Latest Responses
"Constitutional Law and how to understand/apply the constitution (voting, points … "
"DEFINATION ON WHO ULTIMATLY RUNS COUNCIL AND POWERS OF CLLRS TO O…"
• • •

4 respondents (25%) answered members for this question.

casework and liaising   Council Tax   member's understanding
points of order   member development
budget   role   **members**   Council   role play
public sector   council's finances
COUNCIL AND POWERS   good   RULE   declarations of interest   practice guidance
case studies   code of conduct   policy challenges

18. Preferred methods of delivery for learning and development? *(e.g. Briefings, e-learning, group discussions, powerpoint, question sessions, activities, workshops etc)*

18
Responses

8 respondents (44%) answered Workshops for this question.

discussions2nd Workshops
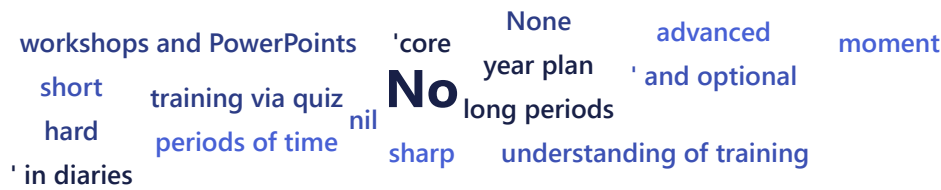Group discussionsreal   sessions   workshops which are more interactive   hour - Briefing   interactive sessions
Joint activities   group discussions   **Workshops**   **Briefing**   Workshops ideally
e-learning   discussions/workshops   Members   Activities and workshops   discussion/questions
Different subjects   presentations with Q+A   different sessions   powerpoint sessions

19. Any other comments on future Member Development?

10
Responses

2 respondents (20%) answered No for this question.

workshops and PowerPoints   'core   None   advanced   moment
short   training via quiz   year plan   ' and optional
hard   nil   **No** long periods
' in diaries   periods of time   sharp   understanding of training

20. Are you happy with the facilities provided at the Civic Offices?

- 🔵 Exceeded expectations — 2
- 🔴 Met expectations — 20
- 🟢 Did not meet expectations — 1

4%   9%
87%

21. Overall are you happy with the level of training provided to date?

- ● Exceeded expectations   2
- ● Met expectations   21
- ● Did not meet expectations   0

9%

91%

22. Are you happy with the level of information you receive as circulated by Democratic Services and other central service sections? (e.g. Communications, ICT etc)

- ● Exceeded expectations   4
- ● Met expectations   15
- ● Did not meet expectations   4

17%   17%

65%
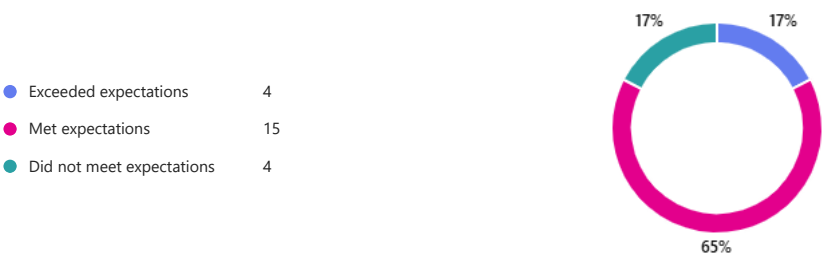
23. Are you happy with the level of support provided to you so far by Democratic Services?

- ● Exceeded expectations   6
- ● Met expectations   15
- ● Did not meet expectations   2

9%   26%

65%

24. Any other comments on support provided by Democratic Services?

13
Responses

Latest Responses
"The timeliness of communications could be improved but I expect its simply dow... "
• • •

3 respondents (23%) answered Democratic Services for this question.

understanding of the structure   business cards   Happy with the support

Services are always supportive mandatory core   staff to be most friendly   Training is good

excellent job   **Democratic Services** helpful
assistance from DS

knowledge or skills   Services staff   Evening sessions   development session   councillors

absolute clarity   timeliness of communications   certain subject   better understanding

25. How comfortable and confident do you feel in using your Council device(s)?

● Very comfortable	8	
● Somewhat comfortable	11	
● Neither comfortable nor uncomfortable	3	
● Somewhat uncomfortable	1	
● Very uncomfortable	0	

4%
13%
35%
48%
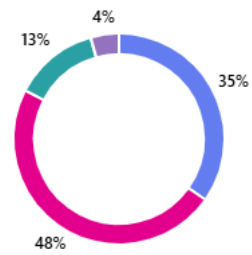
26. How comfortable do you feel using the Councillor Portal?

● Very comfortable	4
● Somewhat comfortable	9
● Neutral	7
● Somewhat uncomfortable	2
● Very uncomfortable	1

4%
9%
17%
30%
39%
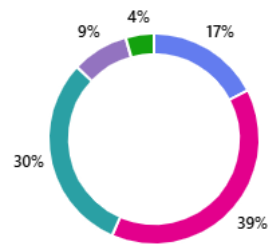
27. How comfortable do you feel using Microsoft Teams?

● Very comfortable	12
● Somewhat comfortable	9
● Neutral	2
● Somewhat uncomfortable	0
● Very uncomfortable	0

9%
52%
39%
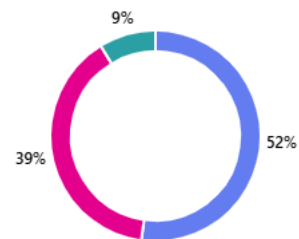
28. How comfortable do you feel using Zoom (when required)?

● Very comfortable	10
● Somewhat comfortable	9
● Neutral	1
● Somewhat uncomfortable	3
● Very uncomfortable	0

13%
4%
43%
39%
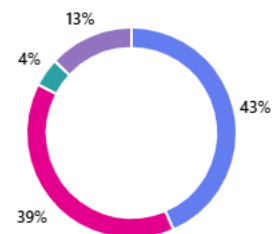
29. How comfortable do you feel using Microsoft Outlook?

🔵	Very comfortable	12
🔴	Somewhat comfortable	7
🟢	Neutral	3
🟣	Somewhat uncomfortable	1
🟢	Very uncomfortable	0

4%
13%
52%
30%
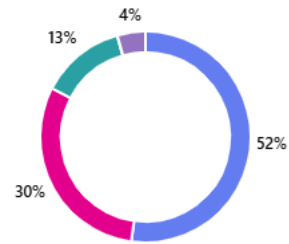
30. How comfortable do you feel using Mod. gov App?

🔵	Very comfortable	2
🔴	Somewhat comfortable	4
🟢	Neutral	11
🟣	Somewhat uncomfortable	5
🟢	Very uncomfortable	1

4% 9%
22%
17%
48%
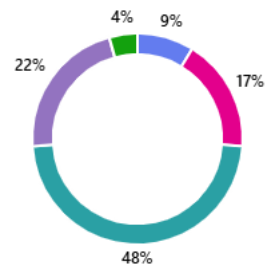
31. Additional Comments on Digital Support?

14
Responses

Latest Responses
"Laptop issues and TEAMS issues where others can turn your mic on and put your ... "
• • •

3 respondents (21%) answered **gov** for this question.

certain age   issues and TEAMS Systems training   present and more hassle contact with officers
items such as MAPS reset training
hassle than the worth   **mod** **gov** **training** Laptop issues
complaint/question   **portal**   use of ModGov
Ideal to put the links   Modern Gov   Gov is a nuisance computer literate
previous work

32. Please provide any other general comments or views you might have regarding Member Development or the support that you receive in your role as a Councillor.

10
Responses

4 respondents (40%) answered support for this question.

courses and more training   welcome improvement   pleased about the training
portal system   referral system   training and member
previously mentioned   training and support
referral section   Councillor   **support** training   referrals that is a disadvantage
extra support   Councillor support   problems   Member development   closed referrals
services which is another disadvantage   sessions in person